

## Hotel Facilities

### RECEPTION

Reception is open from 6:30am until 10:00pm daily (7:00am until 9:00pm Sunday's and Public Holiday's) and can be contacted by dialling 9 from your in-room phone. For urgent enquiries outside of these hours, please dial 9 for assistance and follow the voice prompts.

### BUSINESS CONNECTION DESK

Located in the lobby is a fully equipped computer with internet access and mobile phone charging station.

### CREDIT CARDS

All major credit cards are accepted at the hotel. A surcharge is applied to all credit cards.

### SWIMMING POOL

Our outdoor swimming pool is located on the ground floor adjacent to the restaurant deck. Our swimming pool is unheated and open during the warmer months daily from 6.00am until 6.00pm. The pool area can be accessed from the carpark. Drinks are available from the bar in polycarbonate drinkware to ensure everyone's safety in and around the pool.

### HOUSEKEEPING AND GUEST AMENITIES

For service requests or replacement of any in room amenities, please phone Reception from your in-room phone for assistance.

### LOST PROPERTY

For personal articles which may have been misplaced or lost, please phone Reception from your in-room phone for assistance.

### LUGGAGE STORAGE

For assistance with luggage, and temporary storage of luggage, please phone Reception from your in-room phone.

### TAXI AND TRANSPORT

Services are available and can be reserved by the Reception team. Please note that time delays may be experienced due to demand over special event periods. Contact Reception to reserve your desired

### RESTAURANT - MADISON KITCHEN & BAR

Located off the Lobby, on the ground floor offering picturesque views over Newcastle and the surrounding treetops. Madison Kitchen & Bar is a contemporary restaurant offering a relaxed atmosphere and an extensive menu of modern Australian cuisine.

Breakfast: Weekdays from 6:30am until 9:30am, Weekends 7:00am until 10:00am

Lunch: Closed

Dinner: Daily from 5:30pm until 9:00pm, Sunday 5.30pm until 8:00pm, Public Holidays 5:30pm to 8:00pm (room service only)

Our bar is located on the ground floor and serving a variety of alcoholic and non-alcoholic beverages including local Hunter region beers/wines and espresso coffee.

Daily: 12 noon until 10:00pm (9:00pm on Sunday's and Public Holiday's)

Please refer to dine-in menu's located in this compendium

### ROOM SERVICE

Room service is available during the restaurant operating hours for breakfast and dinner. Please refer to the room service menu provided in this compendium and note that a service charge applies.